

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant: Marcee Burns et al. |) | |
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| Serial No.: 10/801,845 |) | Group Art Unit: 3623 |
| |) | |
| Filed: March 16, 2004 |) | Examiner: Tzu-Hsiang Lan |
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| For: Methods, Systems, and Storage Mediums for |) | |
| Providing Web-Based Reporting Services For |) | |
| Telecommunications Entities |) | Confirmation No: 3111 |
| |) | |

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Office Action dated March 16, 2009, the Applicants submit the following amendment and remarks for entry in the above-entitled application.